

Privacy Policy

This privacy notice discloses the privacy practices for quantumdance.ca. This privacy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally

identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Terms & Conditions

Absences and Punctuality : Students are encouraged to arrive at least five minutes early in order to be prepared for class. If students are unable to attend a class, parents are expected to notify Quantum Dance Academy in advance. For extra rehearsals including the Elite Team, students are responsible for learning material covered in class on their own time. Rehearsals will not be re-scheduled.

Behaviour: Students are expected to demonstrate courteous, polite and respectful behaviour at all times. Instructors are not to be contacted by parents during class hours. The focus is on the students. Bullying and harassment will not be tolerated by students, parents or teachers.

Class Cancellations: Throughout the year, classes may be cancelled due to weather. In the event of poor weather or driving conditions, class cancellations will be posted on our Facebook page. We will not call each family to advise. Refunds will not be issued for cancelled classes since tuition is set at a rate, which allows for several cancellations throughout the year. Having said that, there was zero cancellations for the 2017-18 dance year.

Costumes: Each class will require a costume for the year-end recital. If a student is unable to participate in the recital due to unforeseen illness, injury, withdrawal from classes, or other commitments, etc., the costume must still be paid for. A \$15.00 late fee will be charged for all late payments each month until the payment has been collected. After November 1st, parents are responsible for paying the remainder costume balance. Costumes deposits are non-refundable.

Dress Code: Please follow the Dress Code for all classes. Jewellery is not to be worn in class.

Lost Items: Quantum Dance Academy does not assume liability for lost or stolen items. Please label belongings and leave valuables at home.

News: Information will be emailed to parents. Students and parents are responsible for checking their email and our website regularly.

Observation: Parents are not permitted in the studio during class time. Parents may view regular scheduled classes in the studio during Family Viewing Week (December).

Programs: Instructors will determine the appropriate level in which students are placed. Several factors are taken into consideration when making this decision such as age, attitude, maturity, natural ability, and previous experience. The schedule for classes is subject to change depending on enrolment. In the event a class is cancelled, the Director will place students into a similar level.

Publicity Release: Students and parents give consent to Quantum Dance Academy to publish photographs and videos for advertising, media and publicity purposes.

Refunds: Registration fee, and costume deposits are non-refundable. No refunds will be issued for classes that students have participated in. No refunds will be issued once a monthly payment has been processed. After November 1st, refunds of any type (monthly or full) will not be issued. If a student does not withdraw before November 1st, the parents or caregivers are responsible for covering the entire seasons worth of tuition and costume fee.

Recital: Students will participate in one full costume recital. The dress rehearsal will be held the same day as the recital. The dress rehearsal will be during the day, and the recital in the evening. Dress rehearsal is not mandatory, but strongly recommended. One caregiver may accompany their child to the dress rehearsal. Parents and family members will need to purchase tickets to view the recital.

Volunteers: Volunteers are required for the year-end dress rehearsal and recital. Sign-up sheets will be posted a month prior to the recital. Parents of Elite Team members are required to volunteer at competitions entered each year. If there are insufficient volunteers for a competition, parents will be billed a penalty fee and administrative fee to cover the cost of volunteers for that event.